

"The Flooring Experts"





We are a long established family business based in Worcestershire, providing contract and domestic flooring to a nationwide client base.

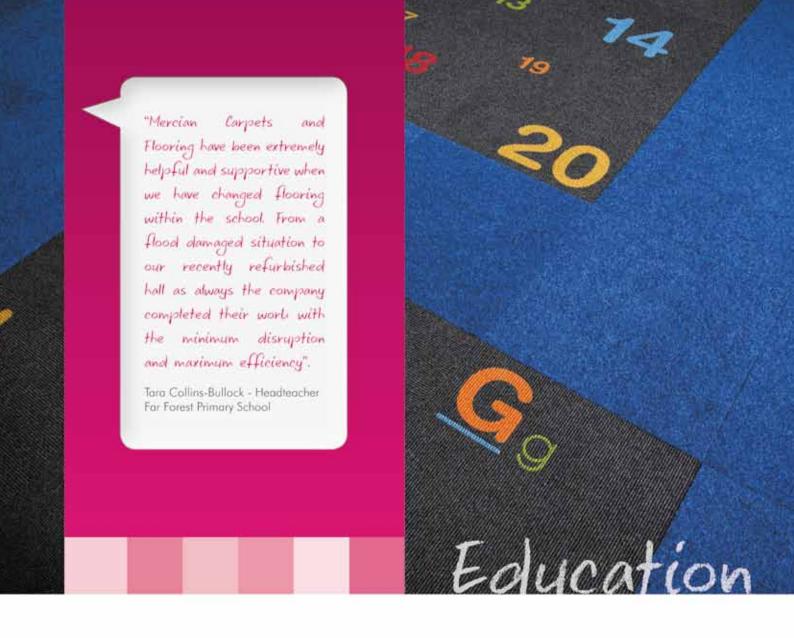
We pride ourselves on an exceptional quality of service, which has enabled us to establish and retain an excellent reputation with our large and varied customer base. We are a customer focused business with the experience and expertise to offer all our clients a personal and prompt service of the highest quality. With a team of experienced, trained fitters our company is dedicated to ensuring your flooring is correctly laid.

Mercian Carpets & Flooring has gained approved contractor status with several local authorities and housing groups and continue to acquire and expand links with schools and colleges throughout the county. We also currently hold an above average feed back score on our constructionline account for quality of workmanship.

With over 37 years of experience we have developed a substantial commercial client base, with a large part of our work taking place within the public sector. We currently welcome any proposals to tender for future contracts.

"We were extremely pleased with the service we got from Mercian Carpets and Flooring Ltd. not just from the advice that was given but also their ability to fit in with what was a very tight schedule to recarpet our offices and Landings. They fulfilled our requirements to the letter, on time, to our budget and with no disruption."

Miles D Griffiths Serfis Construction & Engineering Ltd.



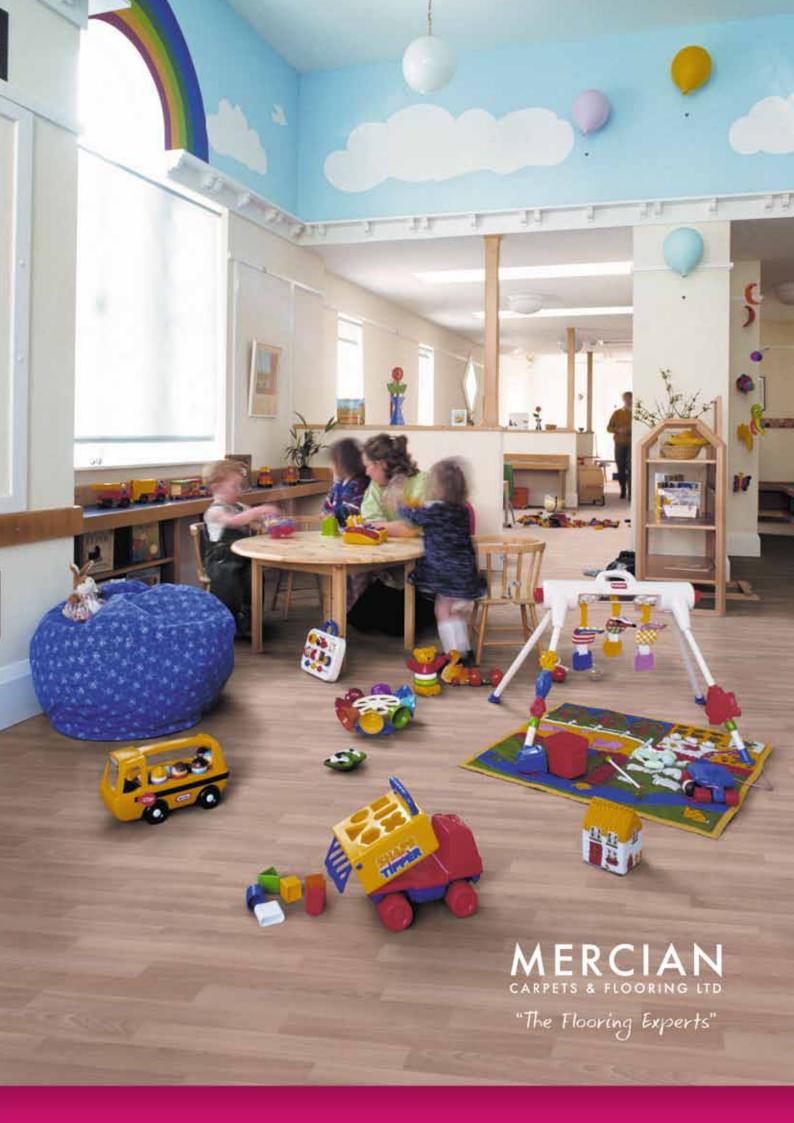
We specialise in fitting commercial floor coverings of all types and work closely with our clients from the specification process right through to the completion of a new floor, also accommodating all subfloor preparation and applications required prior to installation which is carried out by our professional fitting team.

"I would libe to say a big thank you to the work you did for us over the Easter break. The school looks fabulous. I would libe to thank Andy for the efficient and calm manner in dealing with me! Thank you again".

Alison Barton, Finstall First School

"Mercian Carpets and Flooring recently provided carpet for three classrooms, the KSI Activity, Library, Office and Reception areas at school. They were competitively priced, efficient, thorough, courteous and customer focused. I have no hesitation in recommending them to you and would certainly use them again".

Richard Drewett Headteacher, Powick C.E. Primary





We can provide you with a cost effective solution to floors with excess moisture levels and floors that have to perform under difficult local conditions. We install all the major brands of safety flooring such as Altro, Polyflor, Tarkett and our flexibility enables us to carry out our work causing minimal disruption to our clients such as schools, colleges, surgeries, shops.







MERCIAN
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With our extensive knowledge working with both broadloom carpet and carpet tiles we are able to offer first class service and advice in particular for larger installations such as hotels and nightclubs where the Durafit® double stick system is most appropriate.



"Thank you and your team for the excellent work you did putting down the lino and carpets. You were all very considerate towards the staff and residents here at the nursing home and mindful of the problems that can be caused by having work done. The work you have done has greatly improved the look of the home and has been completed to a high standard."

Liz Evans - Manager, Highbury Nursing Home





Our guiding principle of providing total customer satisfaction along with high quality workmanship has helped us to accomplish and retain a trusting client base that ensures their return time after time.



We provide a domestic mobile service by visiting you in the comfort of your own home appreciating the fact that in today's world not everyone has the time or inclination to visit showroom after showroom with all the inconveniences that accompany it.

Selecting the right carpet for your home can be a daunting task especially when you consider the amount of different qualities and designs available. At Mercian Carpets make the whole process a lot less stressful an ensure the customer selects the product and colour scheme that best suits their existing fabrics and soft furnishings.

We deal with all large brand named manufactures and wholesalers and cater for all budgets. We ensure value for money and a quality finish are achieved no matter how big or small the job in hand which we believe is key to our success in retaining and expanding our loyal client base.

As a domestic client we were extremely pleased with the initial advice and following service from Mercian Carpets: The fitter was excellent! Polite, trustworthy and thoroughly professional and his finished work could not be faulted. We will use and recommend Mercian Carpets in future.

Mrs Joyce Fitzpatrick - Stourport on Severn

Karndean

We also supply and fit Karndean - a highly versatile floor covering that offers the look and feel of natural materials with none of the practical drawbacks.

This specialist surface requires very little maintenance as it doesn't chip or crack under strain and spillages can simply be wiped clean. It can also absorb heavy objects being dropped unlike ceramic tiled floors, often without the object itself being damaged.

The ultimate benefit to this product is not just its versatility but its affordability which surprises some people as it is such a high quality product. We are an approved Karndean Dealer and carry their full range of products. We can arrange to visit you with sampling of the complete range at either your home or business at a time to suit you.





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